

Accurate News

"Accurate News" is a publication of Accurate Labs
Stillwater, OK 74074

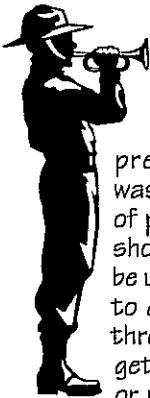
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Be Prepared...

Like a good Boy Scout, you should always be prepared to take a sample. Many times a wastewater treatment plant gets hit with a slug of polluted water from an unknown source. It may show up as a slick, a color or odor change, or it may be unnoticeable until the microbes in the plant start to die and slough off. Quite often, the slug moves through the plant so quickly that it is difficult to get a sample of the material before it has dissipated or passed.

It is a good idea to have a complete set of containers at standby. If you do get a slug, you want to be able to sample immediately, while the slug is still concentrated and fresh. If you do not have containers available, the slug may be gone before you can obtain some. Also, you may be forced to sample in a milk jug or a pop can, neither of which is really an appropriate container. If you need a set of containers, please call us. We will be happy to get you any containers you need - and keep you eligible for that merit badge!

John Russell
Field Services Manager

Drinking Water Testing? Yes, We Can!

Accurate has made a strong effort over the past few years to become the region's drinking water laboratory. We have committed thousands of hours and hundreds of thousands of dollars to develop the methods required to test water. Whether the need is regulatory, legal, or just informational, we can provide the data you need.

Our capabilities include metals such as Lead, Copper, and Arsenic. They also include those dis-infection byproducts that are of such great interest right now. Included are Trihalomethanes, HaloAcetic Acids (HAAs), Oxyhalides, and of course Total Organic Carbon. Also of interest are the compounds that make up the Unregulated Contaminant Monitoring Rule (UCMR). Accurate is the only commercial laboratory in this region that is certified to do the UCMR

Water Systems Need DBP Analysis

Many water systems are now facing the issue of Trihalomethane reduction in their treated water. Changing treatment processes requires testing of some or all of the following parameters to ensure changes are effective. Accurate can provide all the specialized containers it takes to do these tests. Please feel free to call us if we can be of any assistance in this area.

Accurate Price List for Dis-infection By-products Studies

Total Organic Carbon	45.00
Dissolved Organic Carbon	45.00
THMs, total or potential	60.00
HAAs	175.00
Bromate	100.00
UV254	25.00

testing. If you are a water system serving 10,000 or more and you haven't started your UCMR sampling, please call us immediately. We need to get you on our schedule.

Another area of interest is pesticides and herbicides. Accurate can not only test for the "traditional" chlorinated pesticides such as those found in method 508, we can test for many of the newer and more routinely applied materials like diazinon, malathion, atrazine, chlorpyrifos, and glyphosate. These pesticides and herbicides are increasingly showing up in the source water of many of our water plants.

Whatever the need you may have for water testing, Accurate is here to help. Please feel free to call us if you need any of the above testing or even just think you might. We will be glad to discuss your needs in confidence.

Renewal Hours - Everybody Needs Them

Renewal hours - everyone needs them. A lot of people give them. A lot of people take them. But which renewal hours are best for you.

As the year progresses and the operators look for the appropriate training and renewal hours, they must make decisions on which classes and renewal hours they want or need to take to keep their credentials and knowledge current. Accurate Training Center - ATC offers renewal hours that are very beneficial and cost effective for everyone. ATC classes are set up where an operator can attend any of ATC's classes for four hours, or more, for their renewal hours. The operators can attend any of ATC's one-day or half-day math classes, the first two days of an operator class or the first three days of our lab classes for their renewal hours. They can attend the four hours in either the morning or afternoon, or they can attend all day, if needed, which ever fits their needs and schedule the best.

The tuition is very attractive at only \$50 for a four-hour renewal class, \$85 for a full day of a "C" and "D" level operator and laboratory class, and \$95 for an "A" and "B" level operator and laboratory class or specialty class. The full day tuition includes lunch and refreshments in addition to the 3-ring notebook and handouts.

Many times the operators find ATC renewal hours to be very beneficial for their needs. ATC renewal hours opens up many options for the operators to schedule their hours as needed through out the year. The ATC renewal hours allow the operators to renew and refresh themselves on knowledge that pertains to them and their needs. ATC renewal hours also allows the operator to "get their feet wet" in a class the operator may be interested in taking with out having to take the full class. An added bonus with the ATC renewal hours is it allows the operators to attend a class session to refresh themselves to take, or retake, the ODEQ Examination.

So, when the issue of renewal hours comes up, Accurate Training Center provides the best options of scheduling, curriculum, and tuition for the operators.

For further information, contact Clarke Hodson at 1-800-516-LABS (5227).

Be A Part Of The Elite Take Your Training At Accurate Training Center

More administrators and supervisors from municipalities, rural water districts, tribes and industries are requesting their employees to be trained at Accurate Training Center (ATC). They have realized quality-trained employees are an important key to the efficiency of their water and wastewater treatment facilities. Administrators and supervisors know they can save more money with knowledgeable operators and lab technicians who know how to operate a treatment plant, maintain the equipment and not waste valuable chemicals and time.

Also, more supervisors, operators and lab technicians are requesting to be trained at Accurate Training Center.



They realize they perform better and can operate the treatment plants easier with a better education and training from ATC. With ATC's high success rate (up to 80% - 90% in most cases) of their

students passing the ODEQ examinations, many supervisors, operators and lab technicians prefer taking their training at ATC. They know it will cost them less money and less time to pass the ODEQ Examination less number of times.

Therefore, when it comes to quality training,

***"Be a part of the Elite Team.
Take your training at
Accurate Training Center."***

We Appreciate Your Business



Sometimes in the rush of every day life, we forget to just stop and say thank you. Accurate Labs & Training Center, and now Accurate Lab Supplies have a lot to be thankful for. We just passed our eleventh year in business, we are still growing, and we have many reasons to hope for continued success.

All of this is because of our customers. We know that we have competitors and that our customers have the opportunity to use them. We also know, because they tell us, that many of our customers choose to use us even though we are seldom the cheapest alternative. We go out of our way to provide that extra little bit of service and quality and we appreciate it when people recognize that fact. It makes us want to try even harder when people tell us they are sticking with us even though there is pressure from "the accountants" to seek a cheaper supplier.

We know that pressure is always there, and we try constantly to lower our costs so we can keep your prices down. Unfortunately, this is not always possible. If we raise prices, it is strictly a matter of survival. Even though consumer inflation has been rather low, we consistently see annual price increases from many of our suppliers in the 3-5% range. For instance, just a few years ago we were paying about \$90.00 for a case of methylene chloride solvent. As of January 1, 2002, we are paying \$113.00. That is a 25% increase in the main supply cost for us to do TPH or BNA extractions. Yet, we have not raised our price to do this test in several years.

It is always easy to do business with a company when they are the lowest price. We know it takes a little effort to do business with us when we are not the lowest. And that is why we thank you from the bottom of our hearts that you choose to do business with us.

George Drye
Lab Manager

Accurate Works Closely with Oklahoma Tribes

Most of the Native American tribes in Oklahoma are busy establishing environmental programs. Some are aimed at public health issues affecting their members, such as clean drinking water. Many revolve around the environmental health of tribal lands. These involve trying to identify, quantify, and remediate pollution that affects the water, soil, and air.

Accurate serves many of these needs, whether through our lab services, our operator and lab technician training, or providing lab supplies to field testing personnel. Our training center has become a prime source of information and training to tribes in this area. We have seen a steady increase in attendance by tribal employees. In fact, it is rare for us to have a class now where at least one student is not from a tribe. We have had several classes where the majority of students were tribal members or employees.

Of course, our laboratory is also filling a need for many tribes. We have recently done stream monitoring studies for several area tribes. In these, the environmental officer of the tribe takes samples from waterways throughout the watershed affecting tribal lands. We then test for various pollutants that may have an impact on the water or soil quality of their land. We also routinely test the quality of drinking water for many tribes. It is a little known fact that many tribes are instrumental in providing drinking water to their members. We can test this water for everything from coliform bacteria, to salts, hardness, metals, and pesticides.

Many tribes are establishing small laboratories as part of their environmental programs. Accurate Laboratory Supplies is supplying many of these labs with the supplies they need to operate. We have, in fact, helped several tribes set up their labs and assisted them

in choosing the appropriate equipment and supplies to accomplish their desired program.

Although Accurate began with a mission to serve small cities and rural water districts, we have happily altered our plan to include tribes. We are proud to help Native Americans protect their land and their people.





Accurate
Labs & Training Center

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You Can Register for Accurate Training Center's Classes Now On Accurate Lab's Web Site

Operators and Lab Technicians can now enroll in Accurate Training Center's Classes through Accurate's web site: <http://www accuratelabs.com>

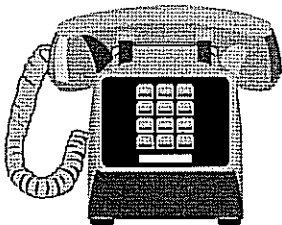
You can find the Registration Form on the "2002 Class Schedule" page. Once you fill the Registration Form out and submit it, Clarke Hodson will enroll you in the appropriate class, or classes. Clarke will then call you back to confirm he received the enrollment. It is as easy as that. We hope t

process will help those who want to enroll after hours.

You can still call Clarke to register over the phone or mail the registration form to Clarke. We are looking forward to seeing our clients utilize the Registration Form on the web site.

Clarke Hodson
Training Administrator

Accurate Labs will pick up your samples along seven statewide routes. Please call.



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